



This is to certify that

Kasey Tu

has successfully completed the curriculum and demonstrated the understanding of the Professional GBS® guidelines, strategy and best practices, and in so doing demonstrated their ability to define, oversee and execute Business Services Operations, Strategy and Transformation. Thereby, is presented the following credential:

CERTIFIED *PROFESSIONAL* GBS® MASTER

In testimony whereof, we have subscribed our signatures under the seal of the institute



Unique Certificate ID: 13ECCC6E6-13ECCC819-33F87AD
CPGM Original Grant Date: November 15, 2024

F. Passerini
Filippo Passerini
President