



MASTER  
Service  
Management<sup>SM</sup>  
2024

# CERTIFICATE OF ACHIEVEMENT

*Professional* GBS<sup>®</sup> Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS<sup>®</sup> Service Management training, has been awarded to:

*Akihito Sugai*

November 15, 2024

Grant Date

Certificate ID: 138E5672E-13EDB9588-33FADFD

*F. Passerini*

Filippo Passerini  
President



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