



# CERTIFICATE OF ACHIEVEMENT

## *Professional* GBS® Master | Service Management

This Certificate of Achievement, certifying successful completion of *Professional* GBS® Service Management training, has been awarded to:

*Roman Hernandez*

March 4, 2025

Grant Date

Certificate ID: 13F18790C-13F08C194-33FD824

*F. Passerini*

**Filippo Passerini**  
President

